

# Client Complaint Process

## A How-To Guide



Canadian Mental  
Health Association  
York and South Simcoe  
*Mental health for all*



Phone: **905.841.3977** Toll-free: **1.866.345.0183**  
Email: [yorkregion@cmha-yr.on.ca](mailto:yorkregion@cmha-yr.on.ca) Website: [www.cmha-yr.on.ca](http://www.cmha-yr.on.ca)

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